



MineSight® Key Number for Support

In order to assist our clients more effectively, we will now ask for your key number when you request support. Please make a note of your MineSight® key number. The key number is etched into the side of the dongle, on the metal tag attached to the dongle, or it can be accessed in MineSight® 3-D through the Help Menu as follows: **Help | About MineSight**. This will allow us to immediately access your account history and address your specific support needs more efficiently. If you are part of a Network License, please contact your systems administrator for a key number. Our clients are Mintec's highest priority and your cooperation in this regard will enhance the ability of our Technical Support group to provide you with the best possible service.